

MILITARY

Units purchased through the U.S.A. military exchange service overseas may be serviced under warranty in the continental U.S.A. subject to the following conditions.

- 1) The original warranty is in effect.
- 2) Proof of purchase is provided to the servicer.

WARRANTY FOR MILITARY MARKET
JVC KENWOOD corporation is proud of the quality and workmanship of its audio equipment. This unit has been properly designed, tested and inspected before it was shipped to you. If properly installed and operated in accordance with instructions furnished, it should give you an optimum reliable performance.

WARRANTY PERIOD

This product is warranted for a period of (1) year from the date of the original purchase.

SCOPE OF WARRANTY

Except as specified below, this warranty covers all defects in materials and workmanship of the Kenwood brand products.

During the warranty period, any authorized Kenwood Service Center in the military market listed in the back of this warranty card will provide you free-of-charge both parts and labor required to correct any defect in materials or workmanship.

The following are not covered by this warranty.

1. Voltage conversions.
2. Periodic check-ups which do not disclose any defect covered by the warranty.
3. Cabinets, grilles, other exterior finishes, belts, tape heads, and other non-durable parts and accessories.
4. Units on which the serial number has been effaced, modified or removed.
5. Installation and/or removal charges.
6. Damaged magnetic tapes.
7. House call charges for any repairs.
8. Shipping or delivery charges to or from an authorized Kenwood Service Center.
9. This warranty will not cover any failure that is due to any of the following conditions in accordance with the visual inspection of the authorized Kenwood Service Center:
 - * Improper maintenance or repair, including the installation of parts or accessories that do not conform to the quality and specifications of the original parts.
 - * Misuse, abuse, neglect, unauthorized product modification or failure to follow instructions contained in the Owner's Manual.
 - * Accidental or intentional damages.
 - * Repairs or attempted repairs by an unauthorized agency. (All repairs must be performed at an authorized Kenwood Service Center.)
 - * Damages or deteriorations caused during shipment (Claims must be presented to the carrier).
 - * Damages or deteriorations resulting from removal and/or replacement.

PURCHASER'S RESPONSIBILITIES

As the purchaser of a new Kenwood brand product, you are requested to do the following in order to obtain Kenwood warranty service.

1. Retain your sales slip or other evidence of purchase for proving your eligibility for requesting Kenwood warranty service.
2. Make your unit available to an authorized Kenwood Service Center in the military market for inspection and approved warranty service, or ship your unit in its original carton box or equivalent, fully insured and shipping charges prepaid, to the authorized Kenwood Service Center.

LIMITATION OF IMPLIED WARRANTIES

Any and all implied warranties, including warranties of merchantability and fitness for a particular purpose, shall be limited in duration to the length of this warranty.

EXCLUSION OF CERTAIN DAMAGES
KENWOOD's liability for any defective product is limited to the repair or replacement of said product, at our option, and shall not include damages of any kind, whether incidental, consequential or otherwise, except to the extent prohibited by applicable law.

KENWOOD AUTHORIZED SERVICE CENTERS IN MILITARY MARKET

JAPAN:

Yokota

Kenwood Rep.; c/o
Yokota BX, JAAX AAFES-PAC,
APO San Francisco 96328

Zama

Kenwood Rep.; c/o
Zama PX, JAAX AAFES-PAC,
APO San Francisco 96343

Misawa

Kenwood Rep.; c/o
Misawa BX, JAAX AAFES-PAC,
APO San Francisco 96519

Yokosuka

Kenwood Rep.; c/o
A-33, Yokosuka NEX No. 260-010
FPO Seattle 98760

Atsugi

Kenwood Rep.; c/o
Atsugi NEX No. 260-020 FPO Seattle
98767

Iwakuni

Kenwood Rep.; c/o
Marine Corps Exchange, Marine Corps
Air Station,
FPO Seattle 98764

Sasebo

Sasebo NEX;
Navy Exchange 260-040
F.A. Box 115 FPO Seattle 98766

Okinawa

Kenwood Rep.; c/o
OWAX, AAFES-PAC, APO San Francisco
96230

KOREA:

Kenwood Rep.; c/o
KOAX Repair Shop, AAFES-PAC
DD-Camp Market, APO San Francisco
96488

GUAM:

Kenwood Rep.; c/o
Guam NEX No. 230-010,
FPO San Francisco 96630
Kenwood Rep.; c/o
GUAX, AAFES-PAC, APO San Francisco
96334

U.S.A.:

In The Continental U.S.A.
For Nearest Authorized Service Center;
Tel: 1-800-536-9663
www.us.jvckenwood.com

EUROPE:

Please inquire at the military resale outlets where you bought your Kenwood products, or
JVCKENWOOD DEUTSCHLAND GMBH:
Konrad-Adenauer Allee 1-11, 61118 Bad Vilbel, Germany



Warranty Card

Identification du produit
Modelo do aparelho e numero de série
Model number & serial number

Revendeur & cachet
Nome da loja e carimbo
Dealer & stamp

Date d'achat
Data da compra
Purchase date

Nom & adresse du client
Nome e endereço do cliente
Name & address of customer

Attention:

This card and receipt (or invoice) are necessary to purchase a new panel in case of theft or damage.

Attention:

Vous aurez besoin de cette carte et du reçu (ou de la facture) pour acheter un nouveau panneau en cas de vol ou d'endommagement.

Atenção:

Em caso de dano ou perda do painel frontal, este Certificado de Garantia e a Nota Fiscal de compra serão requisitados para a aquisição de um novo painel.

Dear Customer,

Thank you for purchasing this kenwood product. As mentioned in the pages of this booklet, our warranty is only valid in the countries listed. If your country is not listed please contact your retailer for information on warranty procedure, or write to:

JVC KENWOOD Customer Information Center

3-12, Moriyacho, Kanagawa-ku, Yokohama-shi, Kanagawa 221-0022, Japan

U.S.A.



JVCKENWOOD USA Corporation

This warranty will be honored only in the U.S.A.

KENWOOD LIMITED WARRANTY FOR CAR STEREO COMPONENTS

HOW LONG IS THE WARRANTY

JVCKENWOOD USA Corporation ("Kenwood") warrants this product for a period of one (1) year from the date of original purchase.

WHAT IS COVERED AND WHAT IS NOT COVERED

Except as specified below, this warranty covers all defects in material and workmanship in Kenwood car stereo components. The following are not covered by the warranty:

1. Any product which is not distributed in the U.S.A. by Kenwood or which is not purchased in the U.S.A. from an authorized Kenwood car stereo dealer or an automobile dealer, unless the product is purchased through the U.S.A. Military Exchange Service.
2. Any product on which the serial number has been defaced, modified or removed.
3. Damage, deterioration or malfunction resulting from:
 - a. Any shipment of the product (claims must be presented to the carrier).
 - b. Installation or removal of the product.
 - c. Accident, acts of nature, misuse, abuse, neglect, unauthorized product modification or failure to follow instructions supplied with the product.
 - d. Repair or attempted repair by anyone not authorized by Kenwood.
 - e. Any other cause which does not relate to a product defect.

WHO IS PROTECTED

This warranty is enforceable only by the original purchaser.

WHAT WE WILL PAY FOR

We will pay for all labor and material expenses for covered items. Payment of shipping charges is discussed in the next section of this warranty.

HOW TO OBTAIN WARRANTY SERVICE

If your KENWOOD product ever needs service:

1. Take or ship it to any KENWOOD Authorized Service Center in the U.S.A. along with a complete description of the problem. (If you are uncertain as to whether a Service Center is authorized, please call 1-800-KENWOOD for the nearest Service Center, 1-800-536-9663).
2. Although you must pay any shipping charges if it is necessary to ship the product for warranty service, we will pay the return shipping charges if the repairs are covered by the warranty within the United States.
3. Whenever your units are taken or sent for warranty service, you must include a copy of the original dated sales receipt as proof of warranty coverage.

LIMITATION OF IMPLIED WARRANTIES

ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LENGTH OF THIS WARRANTY.

EXCLUSION OF DAMAGES

KENWOOD'S LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE PRODUCT AT OUR OPTION. KENWOOD SHALL NOT BE LIABLE FOR:

1. INSTALLATION OR REMOVAL CHARGES, DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN KENWOOD CAR STEREO COMPONENTS, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT; OR
2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

If a problem develops during or after the Limited Warranty Period, or if you have any questions regarding the operation of the product, you should contact your KENWOOD Authorized Dealer or Authorized Service Center. If the problem or your question is not handled to your satisfaction, please contact our Customer Relations Department at the address listed below:

JVCKENWOOD USA Corporation
PO Box 22745, 2201 E. Dominguez St.
Long Beach, CA 90810-5745
Tel: (800) 536-9663
www.us.jvckenwood.com

CANADA

JVCKENWOOD Canada Inc.

KENWOOD WARRANTY

JVCKENWOOD Canada Inc. (hereinafter called "KENWOOD"), gives the following written warranty to the original customer of each new Kenwood product distributed in Canada by KENWOOD and purchased from a dealer authorized by KENWOOD.

KENWOOD warrants that each new Kenwood product, under normal use, is free from any defects, subject to the terms and conditions set forth below. If a defect should occur within the warranty period, repairs will be made free of charge for parts and labour when such defects are determined by KENWOOD or its authorized service centres to be attributable to faulty materials or workmanship at time of manufacture. Please contact KENWOOD to confirm if a dealer or service centre is authorized by KENWOOD.

WARRANTY PERIOD

This Kenwood product is warranted for parts and labour for a period of one (1) year from the date of original purchase, lease or rental, except for products which are used in a professional or commercial application, which are warranted for a period of ninety (90) days for parts and labour and are subject to the terms and conditions of the warranty.

WARRANTY EXCLUSIONS

This warranty excludes:

- (a) Products purchased in a foreign country or purchased in Canada and taken to a foreign country.
- (b) Products purchased from a dealer not authorized by KENWOOD.
- (c) Products with the serial number defaced, altered or missing.
- (d) Periodic check-ups which do not disclose any defects covered by this warranty.

ENTIRE WARRANTY

This warranty constitutes the entire written warranty given by KENWOOD. No person, party, dealer or service centre or their agents or employees are authorized to extend or enlarge this warranty on behalf of KENWOOD by any written or verbal statement or advertisement or promotion, including any extended warranty program or plan that may be offered by the dealer or service centre, unless approved in writing by KENWOOD.

DISCLAIMER

KENWOOD disclaims any responsibility for loss of time or use of the product or any other indirect, incidental or consequential damage to other products or goods, inconvenience or commercial loss.

NOTICE TO CONSUMER

The provisions contained in this written warranty are not intended to limit, modify, take away, disclaim or exclude any warranties or rights you may have which are set forth in any applicable provincial or federal laws or legislation.

IMPORTANT

This warranty card by itself is not considered by KENWOOD as a valid proof of purchase. When applying for warranty repairs, you must present the original copy of your bill of sale and this warranty card as proof of warranty, so we recommend that they be kept in a safe place, should they be required in the future.

JVCKENWOOD Canada Inc.

6070 Kestrel Road, Mississauga,
Ontario, Canada L5T 1S8
Tel.: (905) 670-7211
Fax: (905) 670-7248

GARANTIE KENWOOD

JVCKENWOOD Canada Inc. (ci-après appelée "KENWOOD"), donne par écrit la garantie suivante à l'acheteur original de chaque nouveau produit Kenwood distribué au Canada par KENWOOD et acheté à un concessionnaire autorisé par KENWOOD.

KENWOOD garantit, sous réserve des termes et des conditions énoncés ci-dessous, que chaque nouveau produit Kenwood, dans des conditions d'emploi normales, est exempt de tous défauts. Si l'un défaut se produit pendant la période de garantie, KENWOOD s'engage à assumer le coût des pièces défectueuses et de la main-d'œuvre nécessaires pour effectuer les réparations pourvu que ces défauts sont attribuables à des pièces défectueuses employées lors de la fabrication du produit Kenwood ou à la main-d'œuvre tel qu'établi par KENWOOD ou par l'un de ses centres de service autorisés. Appelez KENWOOD pour vérifier si un concessionnaire ou un centre de service est autorisé par KENWOOD.

PÉRIODE DE GARANTIE

Les pièces et la main-d'œuvre nécessaires pour la réparation des produits Kenwood sont garanties pendant la période d'un (1) an à compter de la date d'achat, de bail ou de location originale, sauf dans les cas où les produits Kenwood sont employés dans un but professionnel ou commercial, où la garantie des pièces et de la main-d'œuvre demeure en vigueur pendant une période de quatre-vingt-dix (90) jours sous réserve des termes et des conditions de la garantie.

EXCLUSIONS DE GARANTIE

Cette garantie ne couvre pas:

- (a) les produits achetés à l'étranger ou achetés au Canada et transportés à l'étranger;
- (b) les produits achetés à un concessionnaire non autorisé par KENWOOD;
- (c) les produits dont le numéro de série manque, a été effacé ou modifié;
- (d) les services d'entretien périodiques qui n'indiquent aucun défaut couvert par cette garantie;

L'ENTIÈRE GARANTIE

Cette garantie représente l'entièr garantie donnée par écrit par KENWOOD. KENWOOD ne se tient aucunement responsable de toutes extensions ni de toutes augmentations de cette garantie faites ou entreprises par toutes personnes, parties, concessionnaires ou centres de service ou par leurs agents ou employés au nom de KENWOOD ou au moyen d'affirmations verbales ou écrites, d'annonces ou de promotions, y inclus tous programmes ou plans de garantie étendue que puissent offrir les concessionnaires ou les centres de service, à moins que KENWOOD n'y ait consenti par écrit d'avance.

RENONCIATION

KENWOOD renonce à toutes responsabilités de perte de temps, d'emploi du produit, de tous dommages indirects ou accessoires causés à d'autres produits ou biens, de tous inconvenients ou de toutes pertes commerciales.

AVIS AUX CONSOMMATEURS

Les stipulations contenues dans la présente garantie écrite n'ont pas pour but de limiter, de modifier, de diminuer, de rejeter ni d'exclure d'autres garanties ni droits énoncés dans n'importe quelles lois ou législations provinciales ou fédérales.

IMPORTANT

KENWOOD ne considère pas cette garantie toute seule comme étant une preuve d'achat valable. Lorsqu'on demande du service sous garantie, il faudra présenter la copie originale du contrat de vente et cette carte de garantie en tant que preuve de garantie ou veuillez faire parvenir votre produit assuré et port payé au centre de service KENWOOD autorisé le plus proche. Pour éviter toutes possibilités de dommages pendant le transport, veuillez bien emballer le produit. Veuillez inclure une copie du contrat de vente original et cette carte de garantie en tant que preuve de garantie aussi bien que votre nom, numéros de téléphone au poste de travail et/ou au domicile, votre adresse et une description détaillée des défauts. Les produits sous garantie réparés seront retournés port payé aux destinations à l'intérieur du Canada. Le consommateur sera responsable de tous frais de transport et d'autres frais qui s'y rapportent pour faire expédier les produits à destinations à l'extérieur du Canada.

JVCKENWOOD Canada Inc.

6070 Kestrel Road, Mississauga,
Ontario, Canada L5T 1S8
Téléphone: (905) 670-7211
Télécopieur: (905) 670-7248

BRASIL

JVC KENWOOD DO BRASIL COMÉRCIO DE ELETRÔNICOS LTDA

O fabricante garante o produto identificado na Nota Fiscal de venda ao consumidor contra qualquer defeito de fabricação ou de matéria-prima durante o período de garantia. Esta garantia é válida no território brasileiro desde que o produto tenha sido adquirido no Brasil e distribuído pela JVC KENWOOD do Brasil Comércio de Eletrônicos Ltda.

PERÍODO DE GARANTIA

Este produto é garantido pelo prazo de 01 (01) ano, incluindo o período estabelecido por lei, a partir da data de aquisição, comprovada mediante a apresentação da respectiva Nota Fiscal de venda ao consumidor final.

Eventuais reparos realizados no produto durante o período de garantia não implicam na dilatação do seu prazo.

EXCLUSÃO DA GARANTIA

- (a) Produtos com o número de série ou certificado de garantia rasurados, adulterados ou ilegíveis;
- (b) Defeitos resultantes de acidentes (quedas, batidas e etc.), uso em desacordo com o manual de instruções, má utilização, ligação à fonte de tensão diferente da especificada no Manual de Instruções, modificações não autorizadas;
- (c) Danos causados por agentes da natureza (Ex: chuvas, raios, maresia, enxentes e etc.);
- (d) Defeitos ou danos em decorrência de consertos realizados por pessoas não autorizadas;
- (e) Defeitos ou danos resultantes do uso de peças ou dispositivos não conformes às especificações da JVC KENWOOD;
- (f) Danos ou deteriorações aos acabamentos externos, partes cosméticas, cabos, chiqueiros, parafusos de fixação, luvas, alças, bolsas, estojos, adaptadores, antenas, fitas, cabeças gravadoras, CDs ou danos causados por pilhas defeituosas ou com vazamento;
- (g) Defeitos ou danos devido ao transporte (reclamações devem ser feitas junto à empresa transportadora);
- (h) Qualquer outra causa que não esteja relacionada a defeitos de matéria-prima e de fabricação;
- (i) Danos causados por tentativa de roubo ou furto;
- (j) Danos causados por uso de CDs de má qualidade;
- (k) Danos decorrentes do desgaste natural do produto;
- (l) Danos causados por mau uso (derramamento de líquidos e/ou alimentos, corrosão, oxidação, exposição à umidade ou situações climáticas extremas, riscos ou quedas).

CONSENTO EM GARANTIA

É indispensável a apresentação deste Certificado de Garantia devidamente preenchido, acompanhado da respectiva Nota Fiscal de compra do produto, desde que não apresente rasuras ou modificações.

O consumidor somente terá direito a estes benefícios, quando o produto for entregue diretamente no balcão de um Serviço Autorizado da JVC KENWOOD.

O QUE NÃO É COBERTO PELA GARANTIA

Instalação e remoção do produto, despesas de frete, seguro e embalagem são de responsabilidade do proprietário.

Este produto é destinado exclusivamente ao uso doméstico.

IMPORTANTE:

Para qualquer informação sobre seu equipamento JVC KENWOOD, ou para obter o endereço do Serviço Autorizado mais próximo, acesse o site www.kenwood.com.br, ou ligue para a Central de Atendimento JVC KENWOOD – Tel.: +55 (11) 3777-6771 com os dados abaixo preenchidos.

JVC KENWOOD DO BRASIL COMÉRCIO DE ELETRÔNICOS LTDA

Tel: (11) 3777-6771

www.kenwood.com.br

Nome do consumidor: _____

Endereço: _____ CEP: _____

Cidade: _____ Estado: _____

Telefone: _____

Data da compra: _____ / _____ / _____

Nota Fiscal: _____