

X15 Smart Remote

User Manual

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I How do I set up the Sofabaton X15?

- Download the Sofabaton app and Wi-Fi setup for X15-Hub
- Add devices and download codebase to your hub.
- Create activities.
- Scroll and select the desired device or activity to control.

Please note that the X15-Remote does not have an infrared emitter, and all control signals are sent from the X15-Hub.

II Positioning the X15-Hub

- For open cabinets, position X15-Hub on top of your cabinet, or on a large, open shelf that's unobstructed.
- IR signals sent from the hub will reflect off walls and other surfaces before reaching your devices. Direct line of sight is generally not required.
- If your device is placed in an inaccessible corner or cabinet, it is recommended that you use an IR blaster with the transmitter pointed at the device.

- For closed cabinets, position the X15-Hub inside the cabinet, under or beside your devices.
- IR signals sent from the hub will reflect off walls, cabinet interiors, and other surfaces before reaching your devices. Direct line of sight is generally not required.
- Plug the IR blaster into the back of the hub and position it on top of your cabinet, with the transmitter pointed at your television.

III Video tutorials

You can scan the QR code or visit the website directly to watch the video tutorial.

https://sofabaton.com/video_tutorial.html

Contact Support Team

Submit a Ticket

Live Chat

Email: Service@sofabaton.com

IV Downloading the Sofabaton app and Wi-Fi setup

- Download the Sofabaton app by scanning the QR code

Visit the App Store or Google Play and search for the Sofabaton app.

- Launch the app and login or create a new account
3. Select **Setup New Hub**
4. Continue through the various screens following the instructions:
 - Plug the supplied power adapter into the X15-Hub.
 - Ensure Bluetooth is enabled on your iPhone.

- Ensure your phone is connected to your home's Wi-Fi network.
- Press the button and hold for three seconds to keep the hub in a pairing state.
- The Sofabaton app should find your hub after several seconds.
- Once your phone and hub have paired over Bluetooth you will be asked to enter your Wi-Fi credentials.
- The app will automatically connect to the last connected Hub. If your phone has not connected before, you can click on **Connect to Hub** and choose the desired Hub from the list that appears after scanning.
- If your app fails to find the hub, check the following:
 - When connecting to Wi-Fi for the first time, the hub may automatically upgrade its Wi-Fi configuration. The app cannot find the hub during the upgrade. Please wait for 3-5 minutes and refresh the page.
 - The app communicates with the hub via the WLAN. If your phone is connected to 5G Wi-Fi, please change to 2.4G Wi-Fi, which is what the hub is already connected to
 - If VPN is used on the mobile phone, the app may fail to discover the hub on the WLAN. Please ensure that your VPN is turned off, then disconnect and reconnect your Wi-Fi. Following that, restart the app for the changes to take effect.

V Adding devices

- Launch the app and enter the **Devices** page.
- Press the "+" button at the top of your screen to add your entertainment devices.
 - For infrared controlled devices, you can add them by searching the brand and model.
 - If the model has no corresponding codebase, you can also filter the appropriate codebase by command testing. Of course, you can learn from your original remote.
- For Bluetooth devices, after the app downloads the codebase, you also need to go to the device Settings to confirm the pairing.
 - To add an Apple TV, for example, you need to go to the Apple TV Settings, navigate to the Bluetooth entry, find the device with Sofabaton as the prefix name, and then click it to complete the pairing.
- For Wi-Fi devices, the app can directly search for devices on the same WLAN (Roku, Sonos, Philips hue).

VI Creating an Activity

- Launch the app and enter the **Activities** page.
- Press the "+" button at the top of your screen to create a new Activity.
 - For power settings, you generally only need to check and confirm the default settings.
 - Source configuration is only required for devices that need to switch input, such as a TV, projector, AV receiver, etc.
 - For the source configuration, the X15 system needs to know how your device switches between inputs, which inputs are available, and how they are arranged. This allows the system to calculate the steps when the activity starts and automatically switch to the correct input.
 - If your remote has a unique button/command for every input on the device, the app screen will advise you to choose the direct input switching mode, and automatically select possible inputs for you to confirm.
 - You can watch video tutorials on Power settings and Source configuration.
- Follow the on-screen instructions:
 - Select the devices you want to control.
 - Select input for the activity.
- Assign keys for the X15-Remote.
 - Select the device you want the X15 Volume keys to control.
 - Select the device you want the other keys of the X15-Remote to control.
 - You can also change the assigned commands by editing an existing activity. Press **Edit** for the Activity and select **Assign commands for Remote keys** to reassign them.
- If you'd like to further modify the Activity by adding additional commands, press **Edit** for the Activity and select **Startup settings** to add a command or a delay.
 - For example, if your TV takes a long time to turn on, you may need to add a delay and move it to a position between turning on and switching inputs.

VII Using Alexa and Google Assistant

The Sofabaton X15 supports the use of Amazon Alexa and Google Assistant to turn an Activity on or off.

- You can refer to the guide or watch video tutorials on how to sync your accounts for Alexa and Google Assistant.
- The X15-Remote doesn't have a microphone to receive voice commands, and you'll need to use your Echo or Google Home smart speaker to control activities.
- You need to first create Activities using the Sofabaton app and sync them by account linking in the Amazon Alexa or Google Home app.
- After syncing, you can turn Activities on or off with voice commands, but you can't control the device.
- If you need voice control for a device, you can set it up as a separate Activity.

VIII Specifications and Performance

Product name: X15 Smart Remote

X15-Hub
 Input parameters: 5V/2A
 Input interface: USB Type-C
 Wi-Fi: IEEE 802.11 b/g/n, @2.4 GHz, WEP/WPA-PSK/WPA2-PSK
 Bluetooth: BLE 5.0(Bluetooth LE) & Bluetooth 3.0
 Infrared: 10 KHz - 100 KHz
 Material: PMMA

X15 Remote
 Battery type: Li-Polymer
 Battery capacity: 1050mAh
 Input interface: USB Type-C
 Input parameters: 5V/0.4A
 Charging time: About 3 hours
 Working time: About 45 days
 Material: PC

Package contents:
 1 * X15-Hub
 1 * X15-Remote
 1 * Charger
 2 * Type-C cable
 1 * Infrared Blaster with 1 TX
 1 * Infrared Blaster with 2 TX
 1 * User manual

Global keys:
 Off: Power off all Activities.
 Return: Return to the previous menu of the X15 -Remote display.
 Wheel: When the X15-Remote screen is locked, click or scroll to light it up.
 When the screen is lit, scroll up and down to switch menus, as well as click to confirm.

Non-global keys:
 These keys have no default values and need to be defined on the device or while in Activity mode.

1.Key Definitions for X15-Hub

Function	Action	Indication
Find the X15-Remote	Click the button	The X15- Remote beeps. You can press any key to stop the beeping.
Wi-Fi setup	Press and hold the button for at least three seconds	Blue light flashes for 90 seconds

2.LED Indications

Status	LED Indication
WLAN not connected	Blue LED lights up
WLAN connected	Green LED lights up
Abnormal status	Red LED lights up
Received a command from App or X15-Remote	Green LED flashes

IX FAQs

- What is the control range of X15?**
 About 30 feet from the X15 -Remote to the X15 -Hub, and 30 feet from the X15 -Hub to your device, like a TV.
- Does the X15-Remote have infrared embedded?**
 No, only the hub has infrared embedded.
- Could the X15-Remote work without the X15-Hub?**
 No, all control signals, including infrared and Bluetooth, are sent from the hub.
- Does it come with a remote retrieving function?**
 Yes, you can press the button on the hub to make a beep sound from the remote, and you can press any key on the remote to stop the beeping sound.
- Why can't the Off key on the X15 -Remote turn off the TV?**
 The Off key is only used in Activity mode and cannot be used to turn off the TV in Device mode. This is to avoid inconsistencies with the TV state recorded in the Activity after the Device is closed, which could result in confusion for the Activity.

- The X15-remote won't sync. What should I do?**
 During synchronization, keep the X15-remote close to the hub.
- If an Activity fails to start, how do I find the problem and fix it?**
 - Ensure that power and source commands of associated devices work properly.
 - Reconfirm that the power settings and source configuration of the device are correct.
 - Check that the input selected on the Startup Settings of the Activity is accurate.

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<https://www.sofabaton.com/>

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